

Cleaning Service Standard

OUR PLEDGE TO CUSTOMERS

Trident aims to provide a high level of service. Our cleaning staff will be professional and will always wear uniform and carry identification.

Each cleaning team works to a timetable ensuring regular visits to your block. All visits will be recorded and will include the time taken to complete the work. The record sheet will be displayed in the communal area.

Making improvements

We always welcome your views about improving Trident's services. A quarterly questionnaire will be sent to all our customers asking for any comments or suggestions for improvement.

We will carry out spot inspections on the cleaning standard, and may call to speak to you about this.



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Trident Cleaning Service

